Casino Module One –HR1 Evaluation 7 September 2009

User Name ALISON NORTH

Employee Log Into System.

Controls were found easily Yes (No)

Login Successful first Time Yes No N/A

User Successfully starts module (Yes) No Easy to use

Module Page	Audio Used	Transcript Used	Comments
1	✓	X	not obvious - position of play control
2	✓	✓	not aparent what transcript is for.
3	✓	✓	?
4	✓	✓	STOP ~~USED~~ SECOND PARTWAY THROUGH AND USED TRANSCRIPT
5			
6 ENVIRONMENTAL DESIGN			NEED TO REMOVE PAUSE AT START OF AUDIO.

Casino Module One –HR1 Evaluation 7 September 2009

User Name DANIEL FERGUSON

Employee Log Into System.

Controls were found easily (Yes) No

Login Successful first Time (Yes) No

User Successfully starts module (Yes) No

Module Page	Audio Used	Transcript Used	Comments
1	✓	✓	NEXT/BUTTON - SHOWS BEFORE AUDIO. AUDIO STOPS WHEN USER CHANGES PAGE. (GOES BACK)
2	✓	✓	
3			
4	✓	✓	CONTINUUM OF HARM BROCHURES - HAPPY FACES TO SHOW PAUSE AT THE START SEE TRANSCRIPT
5 ENVIRONMENTAL DESIGN	✓	✓	NEED TO PRESS STOP BEFORE PLAY PUT IN GRAPHICS PIC OF CASH
SAFE GAMBLING ENVIRONMENT	✓	✓	PUT LINKS IN TRANSCRIPT TO IMAGE

↓ HAVE PREVENTING HARM/ MINIMISING / EFTPOS MACHINES

7			2nd checkpoint should be after provision of info to customers.
8			
minimum risk of harm 9	✓	no harm	
10			
11			
12			
13			
14			
15			

No of Failed attempts to Navigate module _____

Casino Module One –HR1 Evaluation14September 2009

User Name Jillian Troxler

Employee Log Into System.

Controls were found easily (Yes) No

Login Successful first Time Yes No NA

User Successfully starts module (Yes) No

Module Page	Audio Used	Transcript Used	Comments
1	✓	✓	AUDIO - MOVED ON BEFORE ENDED user liked Transcript.
2	✓		AUDIO QUALITY POOR DISTRACTING
3			Transcript and audio skipped out by user
4			
5 CHECK POINT			
6			

Transcript only · time is min

Casino Module One –HR1 Evaluation 7 September 2009

User Name Kelly

Employee Log Into System.

Controls were found easily (Yes) No

Login Successful first Time (Yes) No

User Successfully starts module (Yes) No

Module Page	Audio Used	Transcript Used	Comments
1	audio bug	✓	
2		✓	
3		✓	Started using transcript before text was loaded in.
4		✓	Transcript controls were used correctly without excessive clicking.
5		✓	
6		✓	

Sound enabled 35 min +

Casino Module One –HR1 Evaluation 7 September 2009

User Name Kelly

Employee Log Into System.

Controls were found easily (Yes) No

Login Successful first Time (Yes) No

User Successfully starts module (Yes) No

Module Page	Audio Used	Transcript Used	Comments
1 host responsibility	✓	✓	good sound quality
2	✓	✓	animations are slowed.
3	✓	✓	user listening to sound and transcript was not confused about flow and controls.
4			not viewing images behind transcript
5			sound needs further editing to remove pauses
6			prefered sound & Transcript.